COLOUR CODE
For marking underground utility lines

WHITE - proposed excavation

PINK - temporary survey markings

RED - electrical, lighting cables

YELLOW - gas, oil, steam

ORANGE - telephone, cable, TV, signals, alarms

BLUE - potable water

GREEN - sanitary and storm sewers, culverts

PURPLE - reclaimed water, irrigation, slurry lines

Coloured locate markers, stakes, flags or paint, should be of sufficient quantity and within close proximity to each other to clearly identify the horizontal alignment of the buried utilities.

Please note that Utility Safety Partners do not perform locates.

UtilitySafety.ca

Check out our FAQs to learn more.

KNOW WHAT'S BELOW

Where's the LINE?

UTILITY
SAFETY
PARTNERS

STEP 1

Your Responsibility:

Click Before You Dig

You submit your locate request online or by phone.

Visit:
UtilitySafety.ca
24hrs/day – 7 days/week

Call Utility Safety Partners toll-free:
1-800-242-3447
Monday through Friday (except holidays) during regular business hours

Submit your request a *minimum* of 3 to 5 business days in advance of when you will be ready to start work. Response times may be longer during the busy season.

STEP 2

Utility Safety Partners Responsibility:

We notify our registered asset owners of your digging project.

Utility Safety Partners will:

- Assign a ticket number to your locate request; and
- Notify registered asset owners with buried utilities in the vicinity of the dig site.

The owners of utilities receive the locate request from Utility Safety Partners, determine whether or not the proposed ground disturbance will be in conflict with their assets, then respond to the excavator.

STEP 3

Facility Owner Responsibility:

Our registered asset owners locate and mark their buried utilities.

After the minimum notice period has passed, utility operators are expected to:

- identify and mark the location of their utilities; or
- contact you to arrange a mutually acceptable time to complete the locate; or
- provide written clearance to proceed with your project without a locate.

Important: You must wait until all utility owners have identified the location of their assets before you start your project.